



***Understanding your
Ogle County Group Health
Insurance I.D. Card***

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Presented by

Query *Insurance Agency*

www.QueryInsurance.com



The Trusted Choice®

Your insurance I.D. contains a lot of information in a very small area. This can make it challenging to make it legible and to fully understand the information contained on the card. This guide will help answer some of the basics about your card.

To Verify Eligibility: www.groupadministrators.com ~ (800) 323-1683

Employee: PUBLIC, JOHN Q	Policy No.: OGLE
ID Number: 880123456	Cigna Policy #: 0194722
Employer: OGLE COUNTY	Office Visit Copay: \$15.00
Medical & Prescription: EMP ONLY	Dental: EMP & SPS

Policyholder: OGLE COUNTY

Pharmacy Benefits:

RxBIN #: 004336

RxPCN #: WISRX

RxGRP #: RX3711


www.caremark.com



Send Medical Claims to:

Cigna PPO

PO Box 188061

Chattanooga, TN 37422-8061

Electronic Payer ID# 62308

For Procedure Precertification: (800) 323-1683

**To find a Cigna provider,
please log on to www.myCigna.com**

"S"

THIS ID CARD DOES NOT GUARANTEE BENEFITS

Let's start with the front of the card.

Your personal identifying information

Your coverage for Medical and Prescription coverage (Single, Single & Spouse, Family...)

Your coverage for Dental coverage (Single, Employee & Spouse, Family...)

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CVS
CAREMARK
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Contact information for
Group Administrators

Your Office Visit copay
amount.

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RxGRP #: RX3711

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Ogle County is part of the CVS Caremark Prescription Network. You can use your card at many local pharmacies or get your prescriptions through the mail directly from CVS/Caremark.

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Ogle County is a member of the Cigna Health Care Network. In order to maximize your benefits, always be sure to find out if your doctor is in the network. If your doctor isn't showing up, please contact Query Insurance or Group Administrators for further assistance. Physicians who are not accepting new patients are sometimes not shown on the website.

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RxBIN #: 004336			Send Medical Claims to:
RxPCN #: WISRX	www.caremark.com		Cigna PPO
RxGRP #: RX3711			PO Box 188061
			Chattanooga, TN 37422-8061
			Electronic Payer ID# 62308

For Procedure Precertification: (800) 323-1683

**To find a Cigna provider,
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To find out if your provider is in the Cigna Network, please visit their website or contact Group Administrators.

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Policy No.: OGLE

Cigna Policy #: 0194722

Office Visit Copay: \$15.00

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Policyholder: OGLE COUNTY

Pharmacy Benefits:

RxBIN #: 004336

RxPCN #: WISR

RxGRP #: RX3711

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Be sure that your provider sends all Medical Claims to the Cigna processing center in Chattanooga. This is where the claim will be repriced. It will then be sent to Group Administrators for payment.

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If your medical care requires any surgery or overnight stay in the hospital or if it is a major procedure, please contact the Precertification service.

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Contact Information:

To verify Medical Enrollment or for Questions Filing Claims.....(800) 323-1683



To Locate a Lab Facility..... (800) 646-7788 ~ www.labcard.com 

For Prescription Claim Inquiries, Members Call..... (866) 818-6911

Pharmacy Help Desk.....(800) 364-6331



For MRI, CT and PET scans call One Call Medical: (888) 458-8746

Outside your service area:(800) 678-7427~www.multiplan.com  

IMPORTANT REQUIREMENTS

MEMBERS & PROVIDERS:

Pre-certification is required prior to inpatient hospitalization and outpatient surgeries. For authorization, call the precertification number listed on the front of the card. For emergency admissions, call within 2 working days. Failure to pre-certify will reduce your benefits. Consult your benefit booklet for further information.

Claim processing by:

Group Administrators, Ltd., P.O. Box 95600, Hoffman Estates, IL 60195, EDI #36338

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Here is the back of your card.

To verify that an individual is covered by your group health coverage call this number.



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Here is the back of your card.

Ogle County is a member of the Quest Diagnostics/Lab Card program. To use this service have your doctor draw the lab samples and have them arrange to have them sent to Quest.

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By using the Quest Diagnostics program, it pays for your lab costs at 100% vs. the percentage typically paid (90% in network, 70% out of network).

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If you have difficulty accessing your prescription coverage, please contact this phone number.

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Another way of making your money go further is to utilize Ogle County's MRI, CT and PET network at One Call Medical.


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If you are traveling, Ogle County has an additional network to help find a provider within the network and to keep your benefit level high.

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Here is the back of your card.

For Dental Claims, please submit them directly Group Administrators

Contact Information:

To verify Medical Enrollment or for Questions Filing Claims.....(800) 323-1683

To Locate a Lab Facility..... (800) 346-7788 ~ www.labcard.com 

For Prescription Claim Inquiries, Members Call..... (866) 818-6911

Pharmacy Help Desk.....(800) 364-6331



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